

# Ryan W John

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## EDUCATION

### **Bachelor of Science**, May 2027

The University of Alabama, Culverhouse College of Business, Tuscaloosa, AL

Major: Management Information Systems

Minors: Mathematics, International Business

GPA: 3.7/4.0

Relevant Coursework: Information Systems, Legal Business Studies, Accounting, Finance, Statistical Analysis

## EMPLOYMENT EXPERIENCE

### **Service Associate**, November 2021 - Present

*In-N-Out Burger*, Cedar Park, TX

- Adapted to high-volume, fast-paced service demands while maintaining operational consistency and delivering top-tier customer experiences
- Recognized for proactive problem-solving and leadership, resulting in cross-store assignments to assist with operations at multiple regional locations

### **Sales Associate**, January 2024 - November 2024

*The Athlete's Foot*, Tuscaloosa, AL

- Delivered high-quality customer service while redesigning visual displays, contributing to a noticeable increase in foot traffic and sales
- Collaborated with a small sales team to implement strategic product placement and storage redesign, optimizing space and increasing sales performance
- Applied advanced product knowledge and personalized recommendations to drive sales and build repeat customer relationships

## OTHER EXPERIENCE

### **Study Abroad Experience**, January 2025 - May 2025

*The American University of Rome*, Rome, Italy

- Strengthened cross-cultural communication by engaging in a multilingual, international academic setting while studying abroad in Rome
- Collaborated with international peers on business case studies, contributing to strategy discussions and presenting final recommendations in a group setting
- Adapted quickly to unfamiliar academic and cultural environments, building independence, flexibility, and real-time problem-solving under pressure

### **Group Leader**, August 2023 - Present

*Data Analytics Club*, Tuscaloosa, AL

- Oversaw a small analytics team using Excel and Tableau to explore S&P 500 sector performance, producing dashboards used to highlight trends in high-growth industries
- Designed an interactive Tableau dashboard analyzing S&P 500 sector performance from 2013–2018 using Excel for data cleaning and return/volatility calculations
- Identified key growth trends across 8 major companies, including NFLX, AMZN, and MSFT

### **Club Member**, August 2024 - Present

*Association of Latino Professionals For America*, Tuscaloosa, AL

- Took part in professional development workshops focused on leadership, career strategy, and data analytics within a business context
- Engaged with industry professionals during ALPFA networking events, building lasting connections and expanding exposure to real-world business careers

## SKILLS

**Technical:** Python (intermediate), Tableau (upper-intermediate), Azure (novice), Excel (upper-intermediate), Power BI (intermediate)

## CERTIFICATIONS

Google Data Analytics Certificate – Coursera (In Progress, Est. Aug 2025)

CompTIA Security+ (In Progress, Est. Jul 2025)

## VOLUNTEERISM

### **SuperHero Kids Volunteer**

June 2019 - Present

Designed and led activities to develop a fun and free environment for children at the Dell Children's Blood and Cancer Center to raise spirits